#### **Exhibit D**

## LETTER OF REQUEST COMMISSION ROGATOIRE

#### Hague Convention of 18 March 1970 on the Taking of Evidence Abroad in Civil or Commercial Matters

Convention de La Haye du 18 mars 1970 sur l'obtention des preuves à l'étranger en matière civile ou commerciale

1.	Sender Expéditeur	The Honorable William C. Bryson Visiting Judge, United States District Court, District of Delaware U.S. Court of Appeals Howard T. Markey National Courts Building 717 Madison Place, N.W. Washington, DC 20439-0000 Telephone: +1 202 275 8620	
2.	Central Authority of the Requested State Autorité centrale de l'État requis	Registrar of the Supreme Court Supreme Court of Singapore 1 Supreme Court Lane Singapore 178879 Telephone: +(65) 6336 0644 Email: SUPCOURT_Registry@supcourt.gov.sg	
3.	Person to whom the executed request is to be returned Personne à qui les pièces constatant l'exécution de la demande doivent être renvoyées	Anthony J. Fuga anthony.fuga@hklaw.com HOLLAND & KNIGHT LLP 150 N Riverside Plaza, Suite 2700 Chicago, IL 60606	
4.	response to the Letter of Request	la date limite à laquelle l'autorité requérante désire recevoir la réponse à la commission	
	Date Date limite	As soon as possible and convenient	
	Reason for urgency* Raison de l'urgence	Evidence cut-off deadline is October 26, 2023	

In conformity with Article 3 of the Convention, the undersigned applicant has the honour to submit the following request:

En conformité de l'article 3 de la Convention, le requérant soussigné a l'honneur de présenter la demande suivante :

5. a	Requesting authority (Art. 3(a)) Autorité requérante (art. 3(a))	The Honorable William C. Bryson Visiting Judge, United States District Court, District of Delaware U.S. Court of Appeals Howard T. Markey National Courts Building 717 Madison Place, N.W. Washington, DC 20439-0000 Telephone: +1 202 275 8620
b	To the Competent Authority of (Art. 3(a))  À l'Autorité compétente de (art. 3(a))	Singapore
С	Names of the case and any identifying number Nom de l'affaire et numéro d'identification de l'affaire	Plaintiff: Ryanair DAC Defendants: Booking Holdings Inc. et al. Civil Action No. 20-01191-WCB

6.	the Requested State*) (Art. 3(b))	ies and their representatives (including representatives in représentants (y compris représentants dans l'État requis) (art. 3(b),
а	Plaintiff Demandeur	Ryanair DAC Airside Business Park Swords Co. Dublin, Ireland
	Representatives Représentants	Anthony J. Fuga anthony.fuga@hklaw.com HOLLAND & KNIGHT LLP 150 N Riverside Plaza, Suite 2700 Chicago, IL 60606 Telephone: +001 312-263-3600
b	<b>Defendant</b> <i>Défendeur</i>	Booking Holdings Inc. Kayak Software Corporation Priceline.com LLC Agoda Company PTE. LTD Booking.com B.V.
	Representatives Représentants	Kristine A. Forderer COOLEY LLP 3 Embarcadero Center 20th Floor San Francisco, CA 94111-4004
С	Other parties Autres parties	N/A
	Representatives Représentants	N/A
7. a	Nature of the proceedings (divorce, paternity, breach of contract, product liability, etc.) (Art. 3(c)) Nature et objet de l'instance (divorce, filiation, rupture de contrat, responsabilité du fait des produits, etc.) (art. 3(c))	Violations of U.S. Computer Fraud and Abuse Act.
b	Summary of complaint Exposé sommaire de la demande	Defendants have violated various US federal laws through their unauthorized use and access of Ryanair's protected computers, directly and through the use of third parties, and have caused Plaintiff Ryanair to suffer damages
С	Summary of defence and counterclaim*  Exposé sommaire de la défense ou demande reconventionnelle	N/A
d	Other necessary information or documents* Autres renseignements ou documents Utiles	N/A
8. a	Evidence to be obtained or other judicial act to be performed (Art. 3(d))  Actes d'instruction ou autres actes judiciaires à accomplir (art. 3(d))	Evidence requested is listed on Attachments A and B
b	Purpose of the evidence or judicial act sought But des actes à accomplir	Defendants seek the evidence outlined in Attachments A and B to show the court at trial how the third parties used by Defendants are accessing Plaintiff Ryanair's computers

9. Identity and address of any Mystifly Global Consolidation & Technology Services Pte. Ltd. person to be examined 30 Cecil Street, #19-08, Prudential Tower (Art. 3(e))\* Singapore - 049712 Identité et adresse des personnes à Request that an appropriate Company representative be provided entendre (art. 3(e)) 10. Questions to be put to the Deposition questions for the above witness are listed on persons to be examined or Attachment A statement of the subject matter about which they are to be

Attachment B

lesquels les personnes susvisées doivent être entendues (art. 3(f))

11. Documents or other property to

be inspected (Art. 3(g))\*

Documents ou objets à examiner (art.

examined (Art. 3(f))\*
Questions à poser ou faits sur

Documents to be viewed/inspected are listed on

12. Any requirement that the evidence be given on oath or affirmation and any special form to be used (Art. 3(h))\*

Demande de recevoir la déposition sous serment ou avec affirmation et, le cas échéant, indication de la formule à utiliser (art. 3(h))

It is requested that the testimony/answers be provided under legally sworn oath in accordance with the rules of evidence in the courts of Singapore.

13. Special methods or procedure to be followed (e.g., oral or in writing, verbatim transcript or summary, cross-examination, etc.) (Arts 3(i) and 9)\*

Formes spéciales demandées (déposition orale ou écrite, procèsverbal sommaire ou intégral, "crossexamination", etc.) (art. 3(i) et 9) Respectfully, the following are special requests.

- 1. It is requested that the testimony/answers provided by the witness be reduced to verbatim written transcript
- 2. It is requested that permission be granted to have a private court reporter/stenographer present to record testimony (at the expense of Plaintiff counsel)
- 3. It is requested that permission be granted to have an interpreter present (at the expense of Plaintiff counsel)

14. Request for notification of the time and place for the execution of the Request and identity and address of any person to be notified (Art. 7)\*

Demande de notification de la date et du lieu de l'exécution de la requête, de l'identité et de l'adresse de la ou des personnes à informer (art. 7) It is requested that counsel for Plaintiff, Anthony J. Fuga (contact information in item 6), be notified of any details relating to the execution of this Letter of Request, including but not limited to, the date, time and place of the requested deposition.

15. Request for attendance or participation of judicial personnel of the requesting authority at the execution of the Letter of Request (Art. 8)\*

Demande d'assistance ou de

Demande d'assistance ou de participation des magistrats de l'autorité requérante à l'exécution de la commission rogatoire (art. 8) It is respectfully requested that Plaintiff counsel be permitted to attend and participate in questioning the witnesses. It is further requested that all counsel listed in Item 6 above be granted permission to be in attendance (should they choose to do so)

16. Specification of privilege or duty to refuse to give evidence under the law of the Requesting State (Art. 11(b))\*

Spécification des dispenses ou interdictions de déposer prévues par la loi de l'État requérant (art. 11(b)) The witness shall be given the privilege of refusing if giving such evidence would (1) subject them to a real and appreciable danger of criminal liability in the United States, or (2) disclose a confidential and privileged communication between them and their respective attorneys

17. The fees and costs incurred Any costs associated with acquisition, production, authentication or return of this evidence shall be the which are reimbursable under the second paragraph of Article responsibility of Plaintiff counsel: Holland & Knight LLP, 150 14 or under Article 26 of the N Riverside Plaza, Suite 2700, Chicago, IL 60606 USA Convention will be borne by:\* Les taxes et frais donnant lieu à remboursement en vertu de l'article 14, alinéa 2 et de l'article 26 seront réglés par : Date of request Date de la requête Signature and seal of the requesting authority Signature et sceau de l'autorité requérante \*Omit if not applicable / Ne remplir qu'en cas de nécessité The Honorable William C. Bryson Visiting Judge, United States District Court, District of Delaware U.S. Court of Appeals Howard T. Markey National Courts Building 717 Madison Place, N.W. Washington, DC 20439-0000 Telephone: +1 202 275 8620

# Letter of Request for Mystifly ATTACHMENT A

### <u>DEPOSITION QUESTIONS – Mystifly Global Consolidation & Technology Services Pte.</u> <u>Ltd. ("Mystifly")</u>

- 1. How does Mystifly book Ryanair flights on behalf of, or for the benefit of, Defendants and Defendants' customers?
- 2. When Mystifly is booking flights on behalf of, or for the benefit of, Defendants and Defendants' customers, how does Mystifly book Ryanair flights when Ryanair.com requires a myRyanair user name and password to book a flight?
- 3. How does Mystifly book Ryanair flights when, upon first attempt, Mystifly was unable to complete a booking on behalf of, or for the benefit of, Defendants and Defendants' customers?
- 4. What actions does Mystifly take to restore the ability to book Ryanair flights (whether successful or not) on behalf of, or for the benefit of, Defendants and Defendants' customers?

# Letter of Request for Mystifly ATTACHMENT B

### <u>DOCUMENTS TO BE PRODUCED - Mystifly Global Consolidation & Technology</u> <u>Services Pte. Ltd. ("Mystifly")</u>

#### The time period of January 1, 2018 to June 28, 2023 applies to the issuance, creation or use of the below documents.

- 1. Technical specifications, design specifications, software requirements specifications, system architecture reports and diagrams, annotated source code, source code, data source reports and diagrams, project proposals, final project reports, roadmaps, and release plans for how Mystifly books Ryanair flights on behalf of, and also for the benefit of, Defendants and Defendants' customers.
- 2. Technical specifications, design specifications, software requirements specifications, system architecture reports and diagrams, annotated source code, source code, data source reports and diagrams, project proposals, final project reports, roadmaps, and release plans for when Mystifly attempted and was unable to book Ryanair flights, including what actions Mystifly took to restore the ability to book Ryanair flights (whether successful or not) on behalf of, or for the benefit of, Defendants and Defendants' customers.
- 3. Software updates, software release notes, test plans, test standards, and test results for how Mystifly books Ryanair flights on behalf of, and also for the benefit of, Defendants and Defendants' customers.
- 4. Software updates, software release notes, test plans, test standards, and test results, for when Mystifly attempted and was unable to book Ryanair flights, including what actions Mystifly took to restore the ability to book Ryanair flights (whether successful or not) on behalf of, or for the benefit of, Defendants and Defendants' customers.

- 5. System specifications, system administrator guides, end-user guides, installation guides, help guides, tutorials, and manuals for how Mystifly books Ryanair flights on behalf of, and also for the benefit of, Defendants and Defendants' customers.
- 6. System specifications, system administrator guides, end-user guides, installation guides, help guides, tutorials, and manuals for when Mystifly attempted and was unable to book Ryanair flights, including what actions Mystifly took to restore the ability to book Ryanair flights (whether successful or not) on behalf of, or for the benefit of, Defendants and Defendants' customers.
- 7. Application Programming Interface ("API") project proposals, API final project reports, API technical specifications, API design specifications, API reports, API guides, API tutorials, API release notes, API work instructions, annotated API source code, API source code, data source reports and diagrams, and external API reports and diagram used in Mystifly's software for how Mystifly books Ryanair flights on behalf of, and also for the benefit of, Defendants and Defendants' customers.
- 8. Application Programming Interface ("API") project proposals, API final project reports, API technical specifications, API design specifications, API reports, API guides, API tutorials, API release notes, API work instructions, annotated API source code, API source code, data source reports and diagrams, and external API reports and diagram used in Mystifly's software for when Mystifly attempted and was unable to book Ryanair flights, including what actions Mystifly took to restore the ability to book Ryanair flights (whether successful or not) on behalf of, or for the benefit of, Defendants and Defendants' customers.

- 9. Information Technology ("IT") tickets, and software development tickets for how Mystifly books Ryanair flights on behalf of, and also for the benefit of, Defendants and Defendants' customers.
- 10. Information Technology ("IT") tickets, and software development tickets for when Mystifly attempted and was unable to book Ryanair flights, including what actions Mystifly took to restore the ability to book Ryanair flights (whether successful or not) on behalf of, or for the benefit of, Defendants and Defendants' customers.
- 11. Internal emails, chat messages, phone call transcripts, phone call recordings, phone call summaries, and customer relationship manager entries with third parties for how Mystifly books Ryanair flights on behalf of, or for the benefit of, Defendants and Defendants' customers.
- 12. Internal emails, chat messages, phone call transcripts, phone call recordings, phone call summaries, and customer relationship manager entries with third parties for when Mystifly attempted and was unable to book Ryanair flights, including what actions Mystifly took to restore the ability to book Ryanair flights (whether successful or not) on behalf of, and also those for the benefit of, Defendants and Defendants' customers.